

Miyazaki Support Center for Foreign Residents

「みやざき外国人サポートセンター」

On Saturday, October 26th, the Miyazaki Support Center for Foreign Residents opened on the first basement floor of the Carino building in Miyazaki City. People from overseas living in Miyazaki can go there and get advice about any questions or problems they might be having during their daily lives here. Feel free to stop by any time.

Q: Do I have to go to the Support Center if I need advice?

A: No, you don't have to visit the center in person – you can get in touch via phone or email if you'd prefer.



Q: What kind of things can I get advice about?

A: You can ask questions about anything you'd like to know about daily life in Miyazaki, any trouble you're having, anything you think is weird, or any problems you're having with important things like food, clothing or shelter. For example, you can consult with the center regarding status of residence, finding work, taxes, medical care, childbirth, childcare, education, natural disasters, etc.

Q: Who can I consult with?

A: After speaking to the staff at the center, they can pass on information. For example, the staff can then get in touch with Government offices, local Immigration Bureaus, medical institutions, lawyers, certified administrative procedural specialists, judicial scriveners or other places and pass on the information, depending on what needs to be done.

Q: I don't speak Japanese...

A: The center staff can all speak English. For other languages, they are able to use machine translation to respond in 9 other languages: Chinese (simplified and traditional), Korean, Vietnamese, Thai, Indonesian, Spanish, French, Portuguese. They are also able to use a call center to respond to inquiries in 18 languages: English, Chinese, Korean, Vietnamese, Thai, Indonesian, Malay, Tagalog, Nepalese, Burmese, Khmer, Mongolian, Spanish, French, Portuguese, Russian, German and Italian.

Q: When is the center open?

A: Tuesdays to Saturdays, from 10AM to 7PM. However, the center is closed for the new years' holiday, and public holidays. They also put useful information for living in Miyazaki on their website.

Q: I don't want other people to know that I'm seeking advice...

A: Don't worry - the center staff will keep enquiries strictly confidential.



Q: How much does it cost?

A: It's free!

Q: Is there anything I can do at the center besides getting advice?

A: Besides consultation and advice, people can also use the center as a space to exchange information and promote intercultural exchange. The center also uses its website and facebook page to post useful information about disaster preparedness and living in Miyazaki. We also plan to use the space just next to the center to hold various events in the future, and provide a place where people living in Miyazaki from Japan and overseas can interact with each other, and promote multicultural symbiosis.

Q: Where is the Support Center?

A: It's on the first basement floor of the Carino building in Miyazaki City:

Address: Miyazaki-shi, Tachibana-dori Higashi 4-8-1

Phone: 0985-41-5901, Fax: 0985-41-5902, Email: support@mif.or.jp

If you have any questions, worries or concerns about living in Miyazaki, please feel free to stop by the Support Center!

If you have any questions, comments or suggestions about this column, please get in touch with the Miyazaki International Foundation:

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